# **HELP N-COM EASYSET**

Operating instructions for the N-Com Easyset system

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# USING "N-COM EASYSET"

With "N-Com Easyset" you can configure your N-Com system by setting a few audio parameters as you like, presetting your favourite radio station, updating the firmware, etc.

Proceed as follows:

- 1) Turn off the N-Com system installed on the helmet
- 2) Start the N-Com Easyset program
- 3) When requested, connect the N-Com system to the computer

To stop using N-Com Easyset, close the application, disconnecting first the USB from the computer and then the connector connected to the helmet.

## UPDATING "N-COM EASYSET"

In case a program update is available, this information is provided when the program is started. It is recommended to always keep "N-Com Easyset" updated to the last available version in order to use all the functions as best as possible.

## SELECTING THE LANGUAGE OF "N-COM EASYSET"

To select the language of the N-Com Easyset program, click on the flag icon at the top right.

	N-Com Easyset
	Manager Software Language
	NO Device
	Spanish Recognized
	🔿 💵 Italian
WELCOME	🔘 🔳 German
	O 🚍 Dutch
DEVICE RECOGNITION	CANCEL
	n
	EASYSET
FIRMWARE UPDATE	
FIRMWARE RESTORE	
	Press NEXT to proceed
	riess next to proceed.
DEVICE SETTING	
SETTOR SETTING	
FIRMWARE UPDATE FIRMWARE RESTORE DEVICE SETTING	K     NEXT       Press NEXT to proceed.

Img. 1

# **WELCOME**

Access screen to the N-Com Easyset program.

1) Turn off the N-Com system installed on the helmet;

2) Start the N-Com Easyset program: the *WELCOME* screen will appear.

**N.B.**: During this phase, the N-Com system, even if connected to the PC through a USB cable, is not recognised.

3) Click on "NEXT".

	N-Com Easyset	
		X
	NO Device Recognized	$\otimes$
WELCOME		
DEVICE RECOGNITION	(_n-com	
FIRMWARE UPDATE	EASYSET	
FIRMWARE RESTORE	< BACK NEXT	>
	Press NEXT to proceed.	
DEVICE SETTING		

Img. 2

## **DEVICE RECOGNITION**

Screen for the recognition of the connected device.

Following the instructions provided, "N-Com Easyset" automatically identifies the connected N-Com system, thus ensuring installation of the right firmware and the adjustment of specific parameters.

In the screen *DEVICE RECOGNITION*, connect the N-Com system to the PC (if it has not already been done) and click on "NEXT".

	N-Com Easyset	
		X
	NO Device	
	Recognized	•
WELCOME	1. Connect your product to the Mac using the supplied USB cable.	
	2. Press the [NEXT >] button.	
DEVICE RECOGNITION		
FIRMWARE LIPDATE		
TINMWARE OF DATE		
FIRMWARE RESTORE	< BACK NEXT	>
	Ready for DEVICE RECOGNITION	
DEVICE SETTING		

Img. 3

# **UPDATING THE FIRMWARE**

Screen for the firmware update.

1. The N-Com connected system logo is displayed in the screen *FIRMWARE UPDATE* at the top right.

	N-Co	om Easyset	
?			🔀 X
		B90	v1.0
WELCOME	Firmware To Update		Prowse
DEVICE RECOGNITION	Latest Version: v1.1	Voice Prompt	English Ownload
FIRMWARE UPDATE			
FIRMWARE RESTORE	< BACK		ARE RESTORE >
DEVICE SETTING	Device recognized succes	STUILY, READY TOT FIRMWARE UPDATE	

Img. 4

Caution: if the recognition phase of the N-Com system is unsuccessful, it is recommended to:

- Follow in detail the connection instructions in the screen *DEVICE RECOGNITION*.
- If the device is not recognised, close and restart the "N-Com Easyset" system and try again.
- If the device is still not recognised, contact the Customer Service at info@n-com.it for technical assistance. Indicate the DIAGNOSTIC LOG code: click on HELP in the top bar of the N-Com Easyset program and select "DIAGNOSTIC LOG".

N-Com Easyset	Help							
	Searc	sh						
	Onlin	e Help	₩/					
	Mana	iger Software Language	企業L	N-Com Ea	isyset			
	Diagr Show	nostic Log Keyboard Shortcut	第L ೫K					
							8901R v1.0	90
		WELCOME	Firmware To Upo	date			Browea	
		DEVICE RECOGNITION	Cannot connect	to the server			Download	
		FIRMWARE UPDATE						
		FIRMWARE RESTORE	C BACK			FIRMW	ARE RESTORE	ſ
		This is the second second	On recognizing de	evice.				
		DEVICE SETTING						



2. In case a firmware update is available, this information is displayed in a pop-up window. Select the desired language for the voice commands and press "YES" to confirm.

	N-Com Easyset
	New firmware is now available. Would you like to download it from the server and update onto it?
WELCOME	Current version: v1.0 New version: v1.1 Voice Prompt English NO YES Browse
DEVICE RECOGNITION	Latest Version: v1.1 Voice Prompt English ≎ Download
FIRMWARE UPDATE	
	FIRMWARE RESTORE >
FIRMWARE RESTORE	K BACK UPDATE NEXT >
	Device recognized successfully. Ready for FIRMWARE UPDATE
DEVICE SETTING	

Img. 6

It is recommended to keep your N-Com system always updated with the last available version so as to use all the functions as best as possible.

- The firmware update procedure will now begin.
   IMPORTANT: Do not disconnect the N-Com system from the PC while the firmware is in the update phase. Do not close the N-Com Easyset program while the firmware is being updated.
- 4. Once the procedure is finished, the updated firmware version is displayed at the top right, near the product logo.

N-Com Easyset					
					X
			B901	v1.1	01
WELCOME	Firmware To Update				
				Browse	
	Latest Version: v1.1		Voice Prompt	English	\$
DEVICE RECOGNITION				Download	
FIRMWARE UPDATE					
			FIRMW	ARE RESTORE	>
FIRMWARE RESTORE	< BACK	UPDATE		NEXT	>
	Firmware updated success	sfully			
DEVICE SETTING					

Img. 7

5. To stop using N-Com Easyset, close the application, disconnecting first the USB from the computer and then the connector connected to the helmet.

If the firmware update is not successful, check the error message displayed:

ERROR MESSAGE	CAUSE	SOLUTION		
Damaged firmware	The selected firmware is	Select the specific firmware for your system.		
	not in the right format.			
Firmware not	The selected firmware is			
intended for [system	not specific for the	Select the specific firmware for your system.		
name]	connected system			

It is also recommended to:

- make sure the N-Com system is not turned on
- verify that the N-Com system is properly connected to the computer through the USB cable supplied as standard equipment
- make sure that the selected firmware is specific for the connected N-Com system

If the problem persists, contact the Customer Service at info@n-com.it for technical assistance. Indicate the DIAGNOSTIC LOG code: click on HELP in the top bar of the N-Com Easyset program and select "DIAGNOSTIC LOG".





# CHANGING THE LANGUAGE OF THE VOICE MESSAGES

With N-Com Easyset you can change the language of the voice messages (Voice Prompt) even if your own Firmware is already updated to the latest version available on the server.

Proceed as follows:

- 1. Follow the procedure described above, step 1 to 4.
- 2. In the FIRMWARE UPDATE screen:
  - Select the language of the voice messages from the drop-down menu
  - Click on "DOWNLOAD" and select the folder in which to save the ".img" file on your own Mac.

	N-Com Easyset		
? <u><b>N-CO</b></u>			X
		B901	R TEST 8901
			v1.0
WELCOME	Firmware To Update		Drawn
			Browse
DEVICE RECOGNITION	Latest Version: v1.1	Voice Prompt	Download
FIRMWARE UPDATE			
		FIRMW	ARE RESTORE >
FIRMWARE RESTORE	K BACK UPD	DATE	NEXT >
	Device recognized successfully. Ready for	FIRMWARE UPDATE	
DEVICE SETTING			
	Img. 9		
	N-Com Easyset		
	Save As: B901_R-v1.1.img	~	X
	Tags:	D.	IR TEST B901
	Where: Documents	0	v1.0
WELCOME			
	Ca	ancel Save	
	Latast Varsian: v11	Voice Drompt	English 0
DEVICE RECOGNITION	Latest version. VI.1	voice Prompt	Download
FIRMWARE UPDATE			

FIRMWARE OPDATE					
FIRMWARE RESTORE	< BAC	ĸ	UPDATE	FIRMWARE RESTORE	> >
DEVICE SETTING	Press the LOPL	JATEJ button			

Img. 10

• The downloaded ".img" file is now visible in the box "Firmware to be updated".

	N-Co	om Easyset			
					X
			B90 <sup>-</sup>	v1.0	<u>0</u> 1
WELCOME	Firmware To Update				
	/Users/ncom/Document	s/B901_R-v1.1.img		Browse	
DEVICE RECOGNITION	Latest Version: v1.1		Voice Prompt	English Download	<b>\$</b>
FIRMWARE UPDATE					
			FIRMW	ARE RESTORE	>
FIRMWARE RESTORE	< BACK	UPDATE		NEXT	>
	Press the [UPDATE] butto	n			
DEVICE SETTING					

Img. 11

- Press the "UPDATE" button. The firmware update procedure will now start.
- 3. Once the procedure is finished, the updated firmware version is displayed at the top right, near the product logo.

	N-Co	om Easyset	t			
	ION SYSTEM					X
				B90	01R TEST v1.1	8 <u>90</u> 1
WELCOME	Firmware To Update					
					Brow	se
	Latest Version: v1.1			Voice Prompt	English	\$
DEVICE RECOGNITION					Downl	oad
FIRMWARE UPDATE						
				FIRM	VARE REST	ORE >
FIRMWARE RESTORE	< ВАСК		UPDATE		NEXT	>
	Firmware updated succes	sfully				
DEVICE SETTING						

Img. 12

To stop using N-Com Easyset, close the application, disconnecting first the USB from the computer and then the connector connected to the helmet.

# **RESTORING THE FIRMWARE**

Screen from which to restore the firmware.

If necessary, you can restore on the N-Com system the Firmware previously installed on your device and the settings saved on the previous Firmware version.

N-Com Easyset					
		X			
		B901R TEST v1.1			
	Ba	sic More			
WELCOME	Backup Firmware Informa Version: v1.1 Version: v1.1 Date: 0	ation oice Prompt English 8/23/2017 14:39:41			
	Audio Boost: D	Disabled			
DEVICE RECOGNITION	VOX Phone: E	nabled			
	VOX Intercom: D	Disabled			
	HD Intercom: E	nabled			
FIRMWARE UPDATE	Voice Promot: F	nabled			
	High Quality A2DP: E	nabled			
	< FIRMWARE UPDATE				
FIRMWARE RESTORE	K BACK RESTORE	NEXT >			
	Press the [RESTORE] button after selecting voice pro	mpt language			
DEVICE SETTING					

Proceed as follows:

- Img. 13
- Select the language chosen for the Voice Messages
- confirm the start of the update by pressing the "**RESTORE**" key

• wait for the end of the update

IMPORTANT: Do not disconnect the N-Com system from the PC while the firmware is in the update phase. Do not close the N-Com Easyset program while the firmware is being updated.

## **DEVICE SETTINGS**

Screen from which to adjust and configure the N-Com system.

Click on "INCREASE" in order to display all the available items (BASE / SPEED DIALLING / RADIO FM).

#### BASE

In this section, you can enable/disable the listed functions. Click on the icon "i" at the side of each item for additional information.

N-Com Easyset					
			X		
		E	v1.0		
WELCOME		Basic DEFAULT	More CANCEL		
	<ol> <li>Audio Boost</li> </ol>	Enable	O Disable		
	VOX Phone	🔘 Enable	Disable		
DEVICE RECOGNITION	VOX Intercom	◯ Enable	O Disable		
	HD Intercom	Enable	Disable		
FIRMWARE UPDATE	VOX Sensitivity	З	\$		
	<ol> <li>Voice Prompt</li> </ol>	Enable	Disable		
	High Quality A2DP	O Enable	Disable		
FIRMWARE RESTORE	< BACK	SAVE	NEW DEVICE >		
	Ready for DEVICE SETTING				
DEVICE SETTING					

Img. 14

You can set various parameters according to your personal needs or restore the default levels. The new settings are sent to the N-Com system connected by means of a USP port, and become operative only after the "**SAVE**" key is pressed.

Click on the "i" icon next to each item for an explanation of the parameter that can be edited.

In case of incorrect setting, you can nevertheless restore the factory settings by pressing the "DEFAULT" key.

#### SPEED DIALLING

You can set up to 3 telephone numbers that can be speed dialled by the N-Com system through a special key (see the operating instructions). Enter your "favourite" telephone numbers in the specific field and confirm by pressing "SAVE".

N-Com Easyset						
			X			
			B901R TEST v1.0			
WELCOME		Speed	Dial         More           AULT         CANCEL			
		1 Er 2 Er	npty			
DEVICE RECOGNITION		3 Er	npty			
FIRMWARE UPDATE						
FIRMWARE RESTORE	< BACK	SAVE	NEW DEVICE >			
	Ready for DEVICE SETTING					
DEVICE SETTING						

Img. 15

When you press "DEFAULT", all the stored telephone numbers will be deleted.

#### FM RADIO

In this section, you can search for and store your favourite FM radio stations.

N-Com Easyset							
	ION SVSTEM	BS	901R TEST v1.0				
WELCOME	Region Worldwide	FM Radio	More CANCEL				
	FM Radio Presets						
DEVICE RECOGNITION	1 Empty	MHz 2 Empty	MHz				
	<b>5</b> Empty	MHz 6 Empty	) MHz				
FIRMWARE UPDATE							
	RDS AF (Alternative Fr	equencies) 🕧 🔵 Enable	Disable				
FIRMWARE RESTORE	< BACK	SAVE	NEW DEVICE >				
	Ready for DEVICE SETTING						
DEVICE SETTING							

Img. 16

#### Pre-setting a radio station

The six pre-setting pushbuttons allow you to select and store the radio stations in the respective positions.

- 1. Select the pre-setting field in which to enter the frequency to be stored.
- 2. Enter the number of the desired frequency directly in the special space, or use the pushbuttons located at the side of the box.
- 3. Press "SAVE" to complete the pre-setting procedure.

When you press "DEFAULT", all six pre-settings will be deleted.

#### Switching on / off the RDS

The RDS allows you to automatically search the radio station you are listening to on another frequency in case the signal is lost due to poor reception.

By selecting the box at the side of the caption "Switch on RDS", you can switch on / off the RDS function of the N-Com system FM radio.

# **MISCELLANEOUS**

By clicking on HELP in the top bar of the N-Com Easyset program you can select a few functions:

K N-Com Easyset	Help						
	Sea	arch					
	Online Help Manager Software Language Diagnostic Log Show Keyboard Shortcut		₩/				
			合能L 能L 能K				
							X
						B901R	8901
						v1.0	-
		WELCOME	Firmware To Up	date			
						Brow	vse
		DEVICE RECOGNITION	Cannot connect	to the server		Down	load
		FIRMWARE UPDATE					
		FIRMWARE RESTORE	<			FIRMWARE REST	
			BACK			NEAT	
			On recognizing device.				
		DEVICE SETTING					

Img. 17

### HELP ONLINE:

This allows you to connect to the dedicated Help online.

#### "N-COM EASYSET" LANGUAGE:

This allows you to change the language of the "N-Com Easyset" program.

#### DIAGNOSTIC LOG:

In case of problems when using the N-Com Easyset program, the "DIAGNOSTIC LOG" allows you to display a code to be sent to Customer Service at the e-mail address info@n-com.it to receive technical assistance.

### DISPLAY ALL KEYBOARD CONNECTIONS:

This is used to quickly display the fast selection keys of the program